

FIDUCIARY BOARD

(Amended) Meeting Agenda – March 12, 2026

Arizona Supreme Court -1501 West Washington Street
Phoenix, Arizona 85007 - 10:00 A.M. Conference Room 109/Zoom
General Inquiries Call: 602-452-3378 (Certification and Licensing Division Line)
Members of the public may attend meeting in person.

For any item listed on the agenda, the Board may vote to go into Executive Session for advice of counsel (under ACJA Sec. 1-202(C)(5)(c)) or for discussion or consideration of records or matters made confidential or privileged by statute, court rule, or the Arizona Code of Judicial Administration (under ACJA Sec. 1-202(C)(5)(b)).

CALL TO ORDER..... *Hon. Jennifer Perkins, Chair*

1) REVIEW AND APPROVAL OF MINUTES..... *Hon. Jennifer Perkins, Chair*

1-A: Review, discussion, and possible action regarding adopting the regular session recording and written minutes of the meeting held on January 8, 2026.

2) PENDING COMPLAINTS *Division Staff*

2-A: Update regarding pending complaints.

2-B: Review, discussion, and possible action regarding Complaint No. 24-0019 involving license holder, Fiduciary Solutions, LLC.

2-C: Review, discussion, and possible action regarding Complaint Nos. 24-0024 and 24-0025 involving license holders, Sterling Case Management & Fiduciaries of Arizona, LLC, and Martelle Olsen.

2-D: Review, discussion, and possible action regarding Complaint Nos. 24-0032, 24-0033, 24-0034, 24-0035, involving license holders, Bogutz & Gordon, P.C., Teresa Lancaster, Craig Wisnom, and Jacquelyne Mingle.

2-E: Review, discussion, and possible action regarding Complaint No. 25-0008 involving license holder, Alex Harris.

2-F: Review, discussion, and possible action regarding Complaint Nos. 25-0021, 25-0022, 25-0023, 25-0024 involving license holders, Maricopa County Public Fiduciary, Heidi Ernst, Tiffany Covington, and Carla Truman.

3) PENDING COMPLIANCE AUDITS..... *Division Staff*

3-A: Update regarding pending compliance audits.

4) INITIAL LICENSURE AND ELIGIBILITY..... *Division Staff*

4-A: Review, discussion, and possible action regarding the following applications for initial individual and/or business licensure:

1. Emma Blythe Davisson
2. Maureen Sullivan
3. Walsma & Rodriguez, P.C.
4. Virginia Johnson
5. Ramon Franco
6. Jordan Young

5) RENEWAL LICENSURE AND APPLICATIONSDivision Staff

5-A: Review, discussion, and possible action regarding the following applications for renewal of individual and/or business entity licensure:

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| 1. Apache County
Public Fiduciary | 19. Deborah Primock | 38. William Jenney |
| 2. Leigh Bernstein | 20. Sterling Case
Management &
Fiduciaries of
Arizona | 39. Ana Perez-Arrieta |
| 3. Devin Brown | 21. Martelle Olsen | 40. East Valley
Fiduciary Services,
Inc. |
| 4. Susan Cooper | 22. Scottsdale Fiduciary
Services, LLC | 41. Michael Bogle |
| 5. Elite Fiduciary
Services, LLC | 23. Kyndall Yates | 42. Paul Borlaug |
| 6. Elizabeth Friman | 24. The Families
Advocate, LLC | 43. Patrick Moore |
| 7. Nicole Jensen | 25. Heather Bull | 44. Next Steps for
Families, LLC |
| 8. Hesli Quihui | 26. Deborah Gilliland | 45. Leslie Mann-
Damon |
| 9. Reliance Fiduciary,
LLC | 27. Jenna Einmo | 46. Custom Care &
Financial Solutions,
LLC |
| 10. Mark Rubin | 28. Stephanie Smith | 47. Philip DoVico |
| 11. Southern Arizona
Fiduciary Services,
LLC | 29. Amanda Goldstein-
Klokov | 48. Maricopa County
Public Fiduciary |
| 12. Best Interest
Fiduciary Services,
LLC | 30. Dora Pedrego | 49. Heidi Ernst |
| 13. Jennifer Lee Smith | 31. Katherine Trojahn | 50. Lydia Pedrego |
| 14. Jennifer Kramer | 32. Linda Kohl | 51. Sean Thrash |
| 15. Stephanie Hollander | 33. Lindsay Brown | 52. Tara Lowman-Rojas |
| 16. Stephanie
McCollum | 34. Julee Pierson | 53. Tiffany Covington |
| 17. Giovani Maytorena | 35. Sarah Crotty | 54. Vinay Singh |
| 18. DSP Fiduciary
Services | 36. Denice Shepherd | |
| | 37. Bogutz & Gordon,
P.C. | |

6) LICENSURE AND ELIGIBILITY.....Division Staff

6-A: Review, discussion, and possible action regarding voluntary surrender request received from the following license holders:

1. Mark Ralles

7) ADMINISTRATIVE ITEMS.....Division Staff

7-A: Consideration of Ethical Parameters for Fiduciary Professional Conduct.

7-B: Division Updates.

CALL TO THE PUBLIC..... Hon. Jennifer Perkins, Chair

LIMITED RESPONSE TO CALL TO THE PUBLIC..... Hon. Jennifer Perkins, Chair

*Individual members of the Board may take one or more of the following actions: (a) respond to criticism made in Public Comment; (b) ask staff to review a matter raised in public comment; or (c) ask that a matter raised in public comment be put on a future agenda. **NOTE: Neither the Board as a whole nor Staff are permitted to discuss a matter raised in public comment and the Board is not permitted to vote on a matter raised during an open call to the public unless the matter was otherwise properly noticed on the meeting agenda for discussion and legal action***

ADJOURN..... Hon. Jennifer Perkins, Chair

Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the Division at 602-452-3378 or TDD 602-452-3534. A person requesting an accommodation should make the request as early as possible to allow time to arrange the requested accommodation.

Next Meeting:

May 14, 2026 at 10:00 A.M.

FIDUCIARY BOARD

Agenda Summary – March 12, 2026

2) PENDING COMPLAINTS

2-A: *Update regarding pending complaints.*

As of February 24, 2026, there are * 49 open complaints.

** Complaints are open until a finding of probable cause is entered. The total open complaints represent complaints under investigation.*

FIDUCIARY COMPLAINTS

Age (Months)	Number Cases	Percent
0-5	27	55.1%
6-11	17	34.7%
12-17	3	6.1%
18-22	2	4.1%
23 & over	0	0.0%
Total	49	100%

Previous open complaint chart presented at the January 8, 2026, Board meeting:

Age (Months)	Number Cases	Percent
0-5	19	40.4%
6-11	24	51.1%
12-17	0	0.0%
18-22	4	8.5%
23 & over	0	0.0%
Total	47	100%

FIDUCIARY BOARD

Agenda Summary – March 12, 2026

3) PENDING COMPLIANCE AUDITS

3-A: Update regarding pending compliance audits.

As of February 24, 2026 there are *2 open compliance audits pending completion/final reports*

Random compliance audits: R

Compliance audits related to resolving discipline: D

Other compliance audits (includes follow-ups, Director-approved): O

FIDUCIARY COMPLIANCE AUDIT REPORT

Age (Months)	Number And Type	Percent
0-3	0 (R); (D); 0 (O)	0.0%
4-7	0 (R); (D); 0 (O)	0.0%
8-11	1 (R); 0 (D); 0 (O)	50.0%
12 and over	1 (R); (D); 0 (O)	50.0%
Total	2	100%

**Working papers associated with the compliance audit maintained by Division staff are not public records and are not subject to disclosure. Upon completion of an audit the final report issued to the affected party is a public record subject to public inspection. Final reports that result in corrective action are posted to the program webpage at <https://www.azcourts.gov/cld/Fiduciary-Licensing-Program/Compliance-Audit>.*

Compliance Audit Report: January 8, 2026 Fiduciary Board Meeting

FIDUCIARY COMPLIANCE AUDIT REPORT

Age (Months)	Number And Type	Percent
0-3	0 (R); 0 (D); 0 (O)	0.0%
4-7	0 (R); 0 (D); 0 (O)	0.0%
8-11	2 (R); 0 (D); 0 (O)	100.0%
12 and over	0 (R); (D); 0 (O)	0.0%
Total	2	100%